JIRA 6.2
Presentation for
Business
Systems Team
NEW LOOK

What is JIRA?

JIRA is a bug, issue tracking, and project management system developed by Atlassian Software Systems.

JIRA

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Presentation Agenda

- Login and Access JIRA
- New Features in JIRA 6.2
- Project Overview
- Create or Import New Project
- Search for Issues
- Create and Edit an Issue
- Attachments and Screenshots
- Workflow Overview
- Searching and Filters
- Dashboard Overview
- Reports
- Useful Information
- Questions

JIRA

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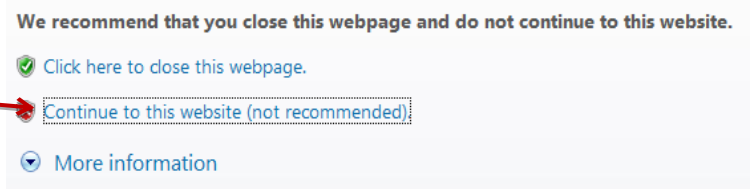
Login and Access JIRA

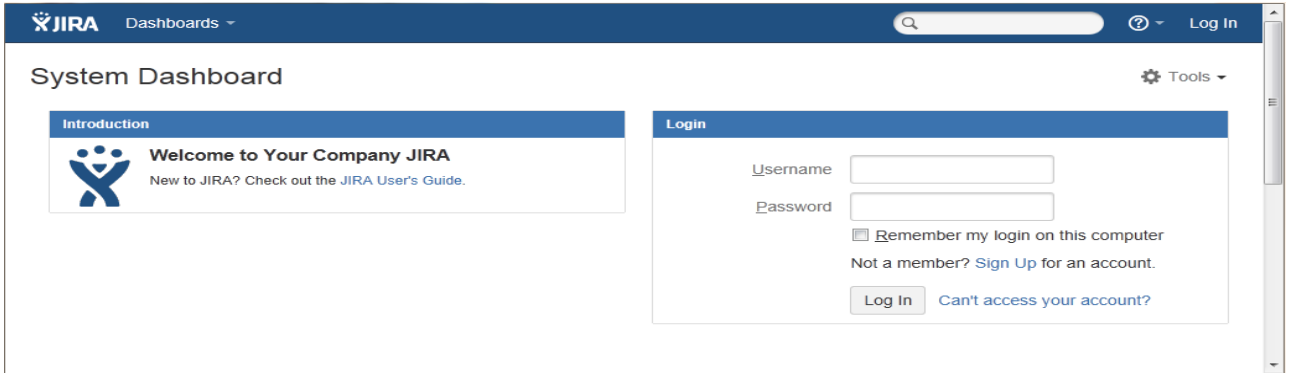
You can access JIRA via two different options:

- Web browser https://birwa42ms.newlook.co.uk


We recommend that you close this webpage and do not continue to this website.
Click here to close this webpage.
Continue to this website (not recommended).
More information

- Your NAL icon

- Current logins will stay the same:



- New Users

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New Features in 6.2

1. Follow from branch to deployment

With JIRA 6.2 everyone can follow the flow of the code. With instant insight, understanding development status has never been easier.

- Create and see the branches of source code related to the current JIRA issue
- Let JIRA track build and deployment status for those validating changes
- Never compromise the speed of development, because everyone understands the team's status

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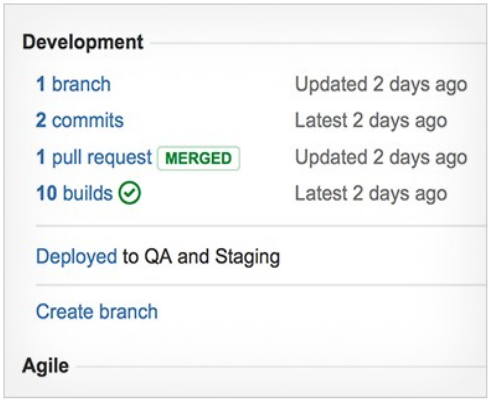

2. Ship with confidence

Getting up to speed on a new issue is now just a click away

- Get full issue *and* development details for code reviews
- Easily see key participants involved in the full issue lifecycle
- Understand the build and deployment status of each issue while testing

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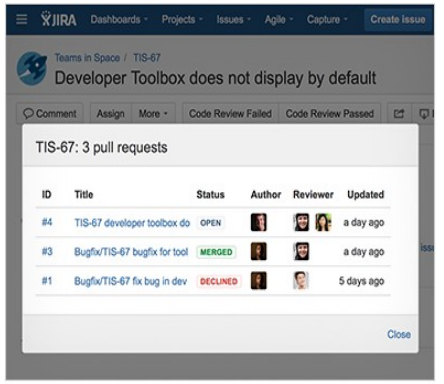

3. See status clearly

New status indicators make status clearer than ever

- Text-based status lozenges quickly indicate the next action required.
- Three primary colors highlight the phase of work (*To do*, *In progress*, and *Done*)
- Scannable sets of issues show status in aggregate

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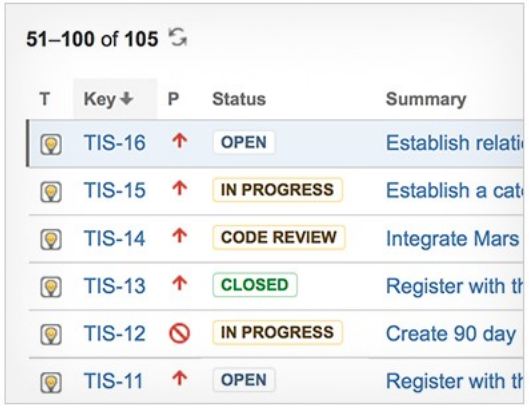

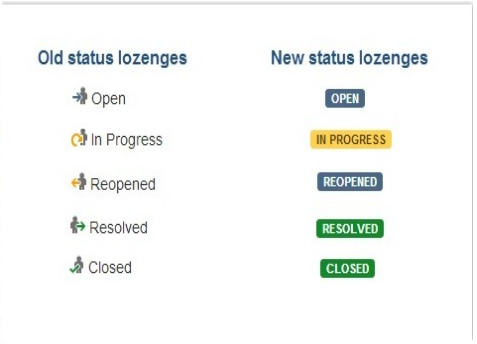

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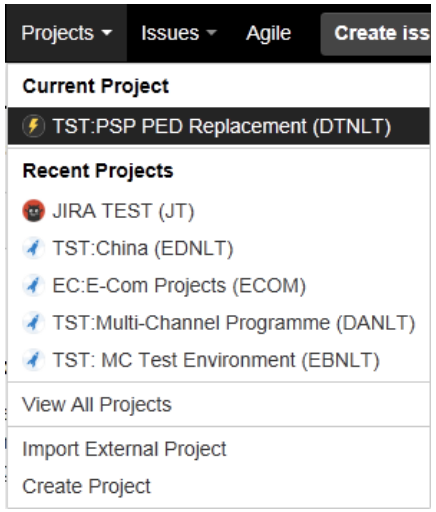
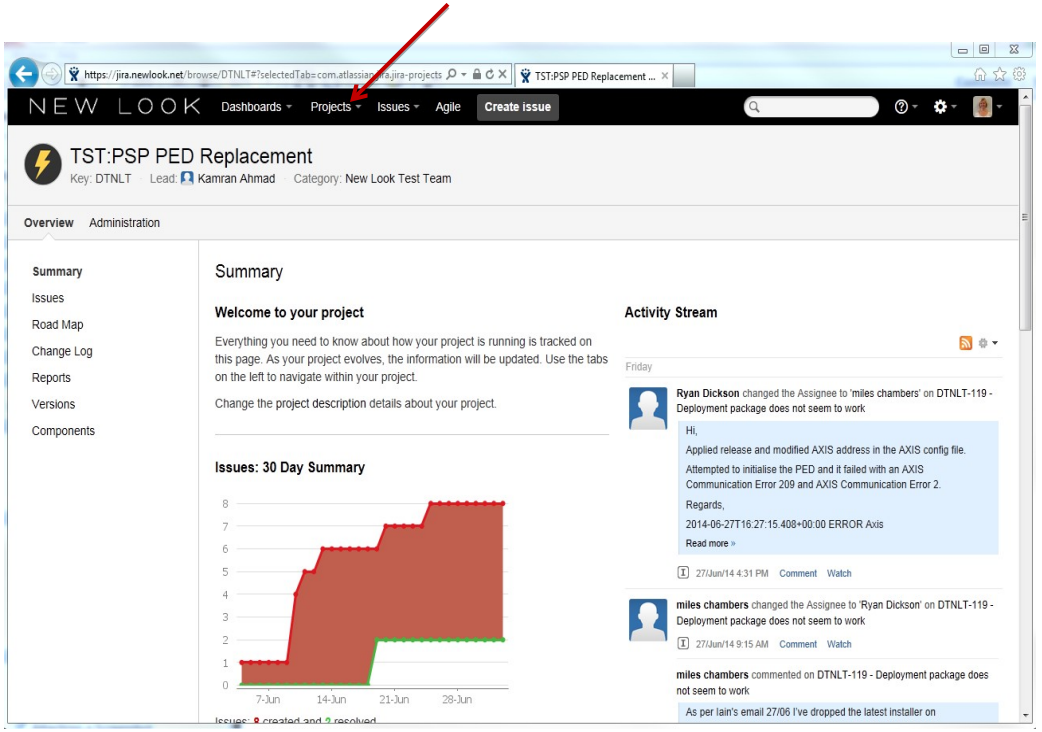
Project Overview

- Finding an existing Project
- How to open the existing Project




NEW LOOK
Dashboards
Projects
Issues
Agile
Create issue
TST:PSP PED Replacement
Key: DTNLT
Lead: Kamran Ahmad
Category: New Look Test Team
Overview
Administration
Summary
Issues
Road Map
Change Log
Reports
Versions
Components
Summary
Welcome to your project
Everything you need to know about how your project is running is tracked on this page. As your project evolves, the information will be updated. Use the tabs on the left to navigate within your project.
Change the project description details about your project.
Issues: 30 Day Summary
Activity Stream
Ryan Dickson changed the Assignee to 'miles chambers' on DTNLT-119 - Deployment package does not seem to work
miles chambers changed the Assignee to 'Ryan Dickson' on DTNLT-119 - Deployment package does not seem to work
miles chambers commented on DTNLT-119 - Deployment package does not seem to work

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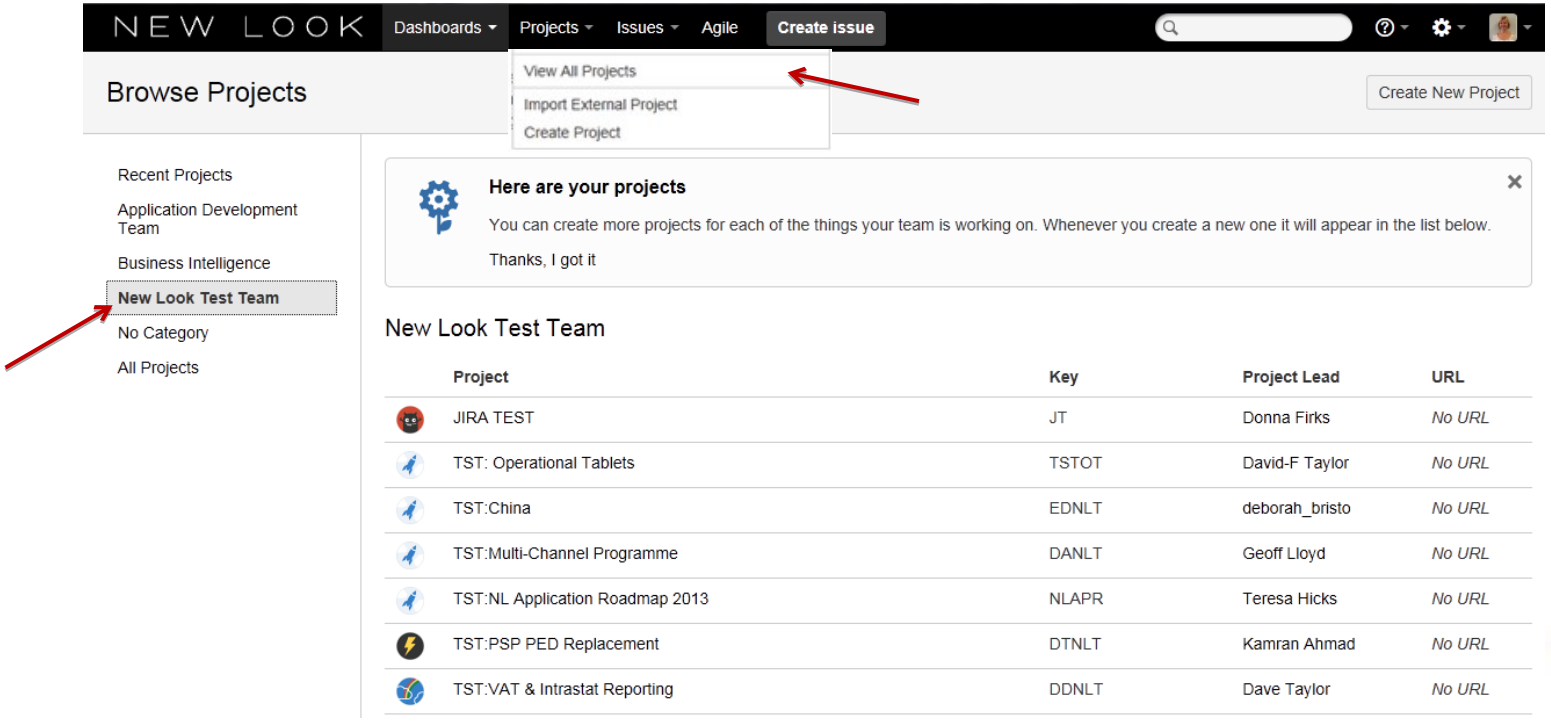
Create Or Import New Project

Only administrator can create a new project or import external project because this is an administrative function in JIRA .



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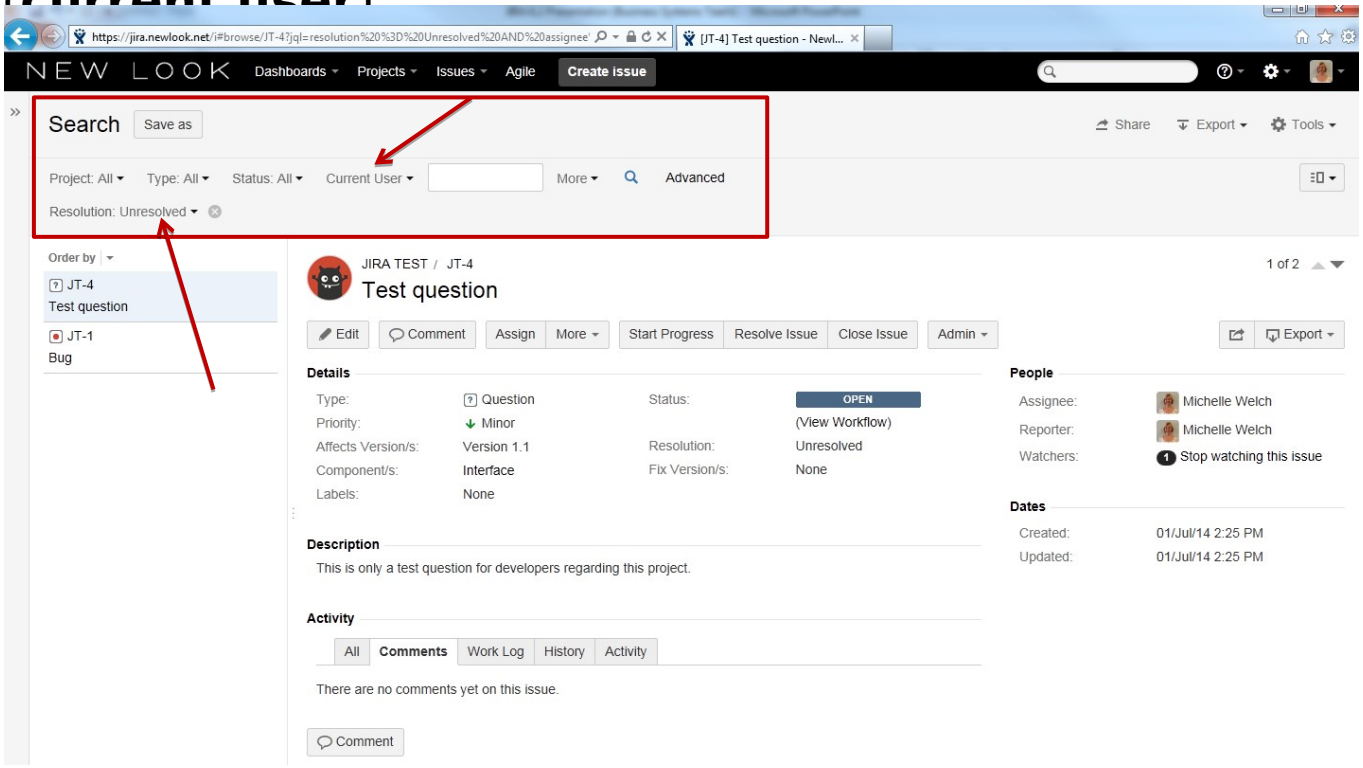
Search for Issues

- **Example**: Searching for all **unresolved** issues assigned to you (**current user**)



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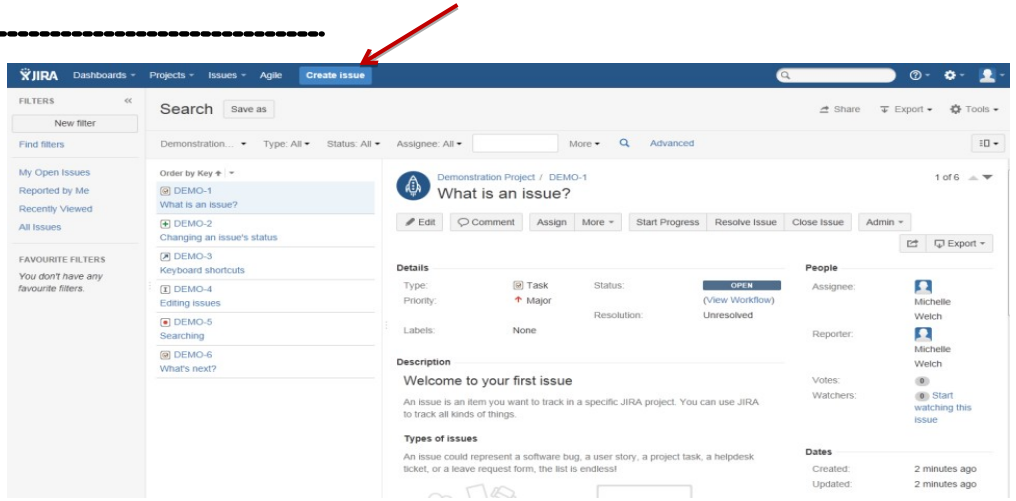
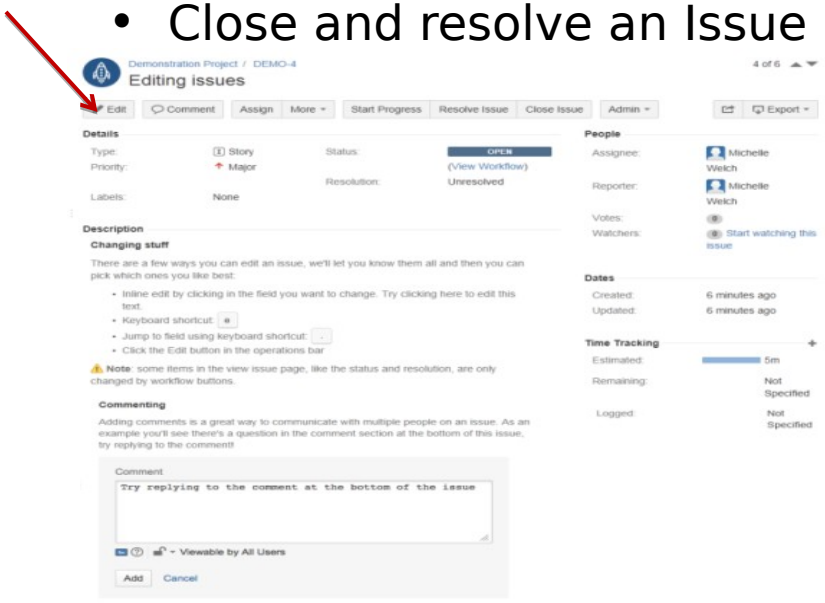
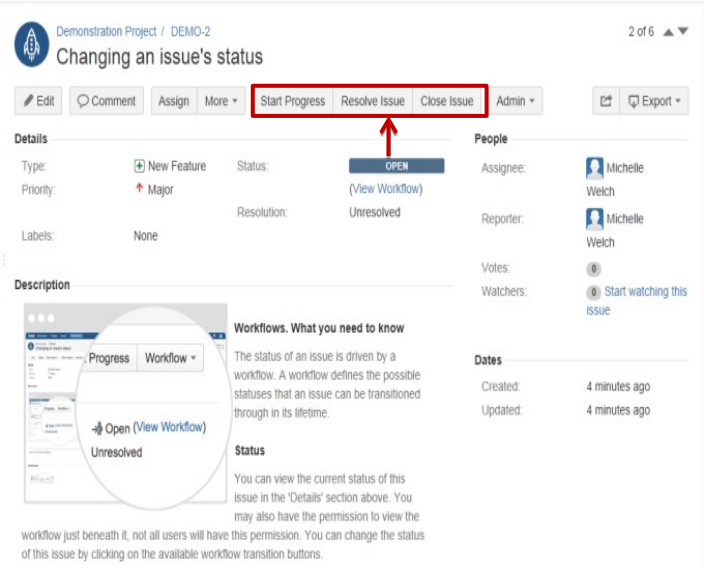
Create and Edit an Issue

- How to Create an Issue
- How to Edit an Issue
- How and where to add a comment
- Close and resolve an Issue







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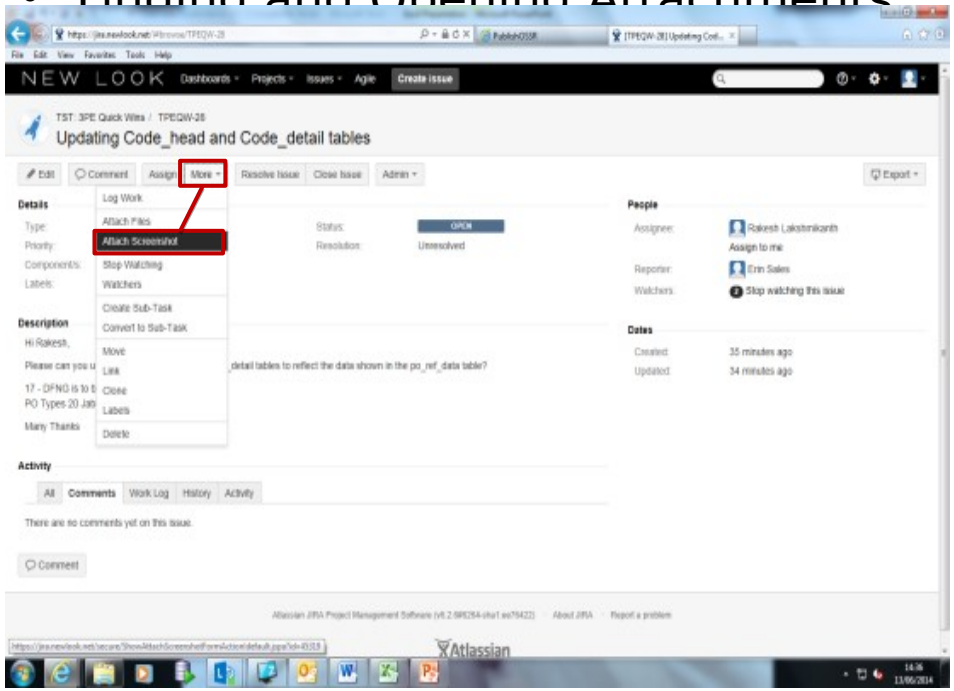
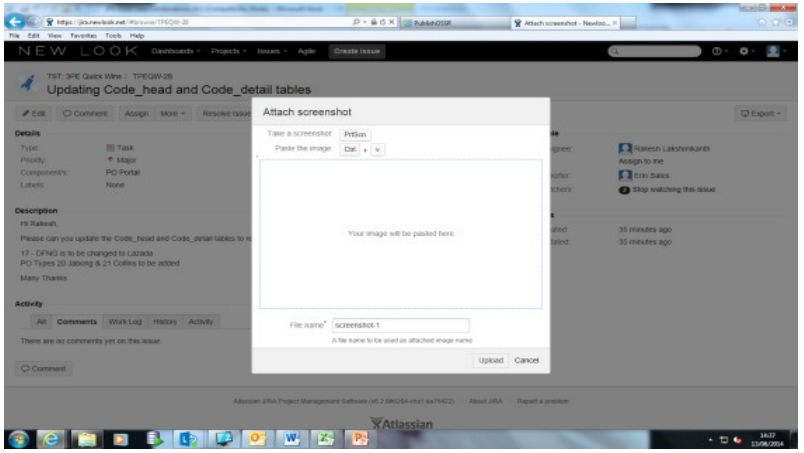
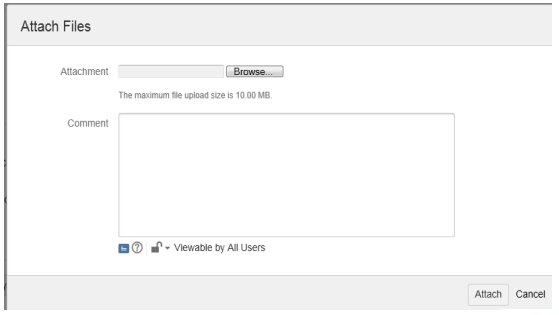
Attachments and Screenshots

- How to attach external file to a JIRA
- How to attach a screenshot to a JIRA
- Finding and Opening Attachments

Click to edit Master text styles







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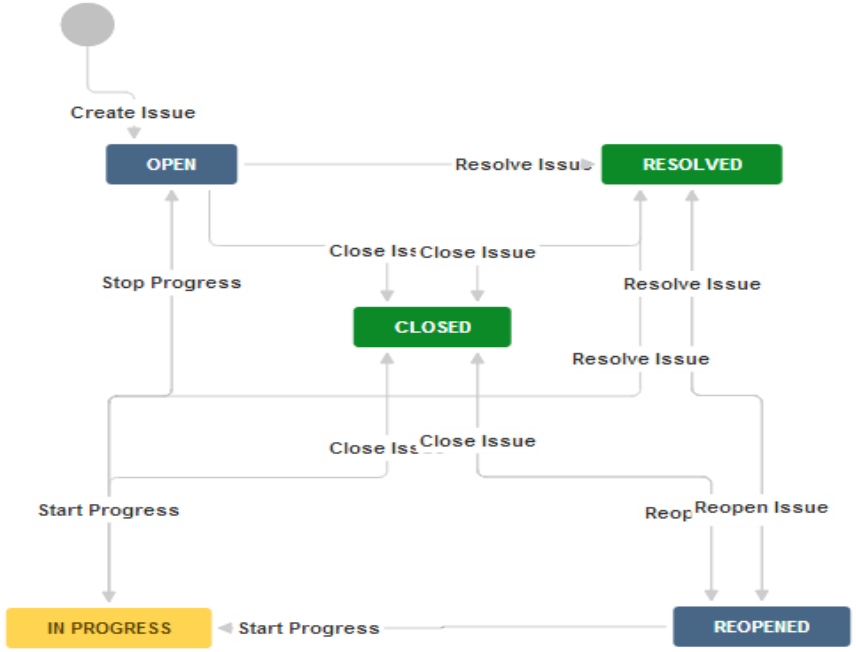
Workflow Overview

- What is Workflow?

Workflows typically represent business processes.

Every issue has a lifecycle. In JIRA, the lifecycle of an issue is managed by a workflow. A workflow consists of **the issue statuses** (e.g. Open) and **the transitions** b ess).

- Default Workflow



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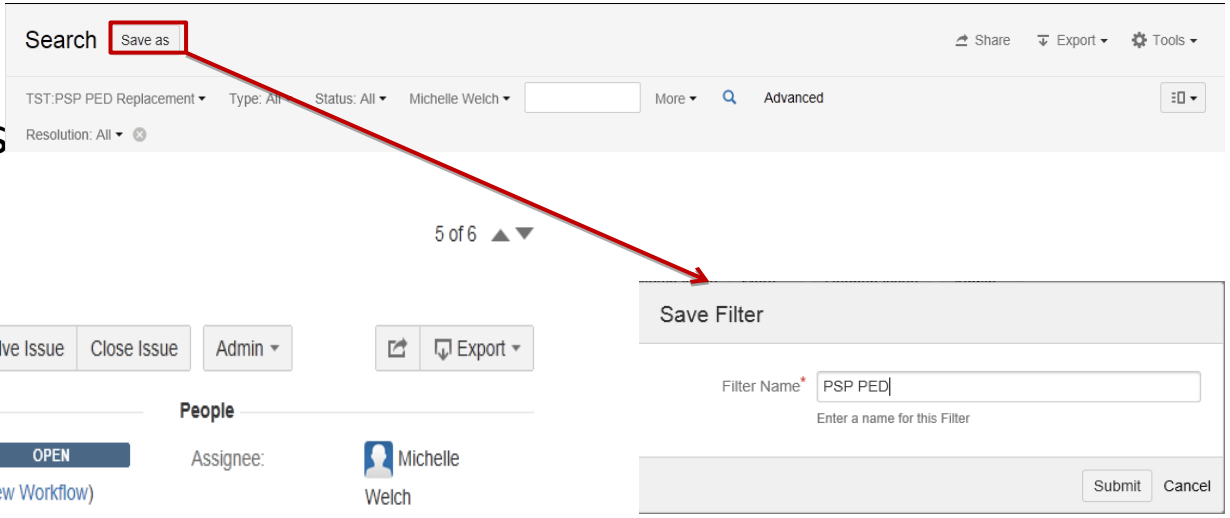
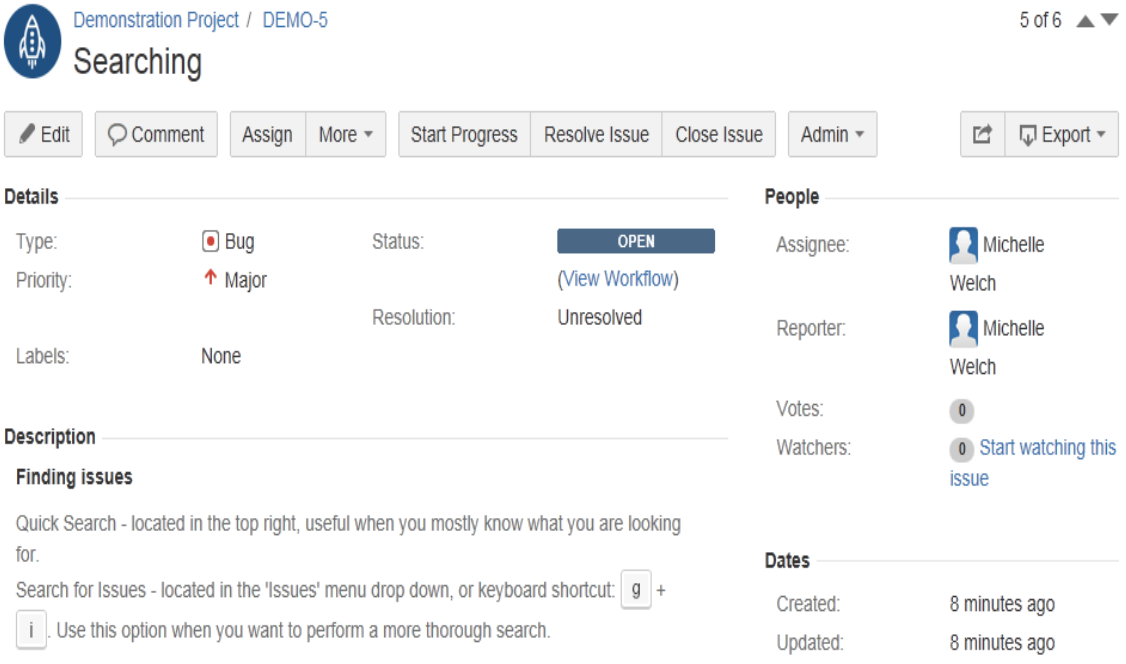
Searching and Filters

- Searching for issues
- Filters – saved searches





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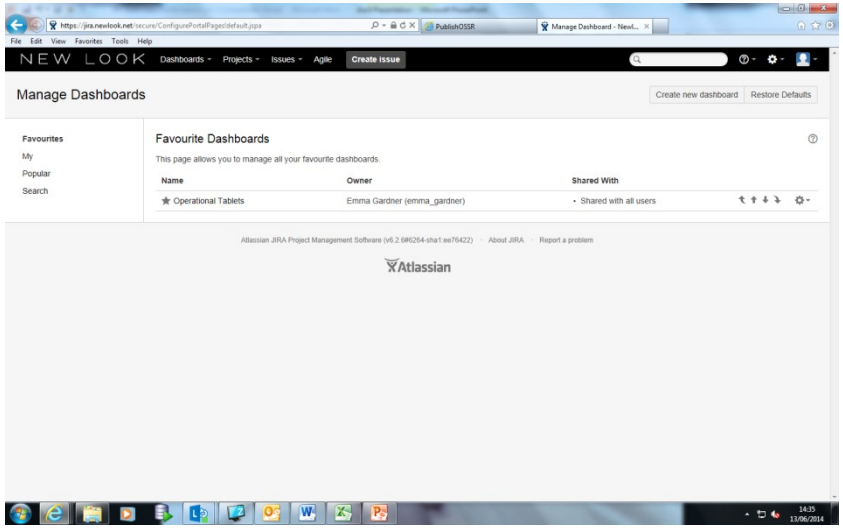
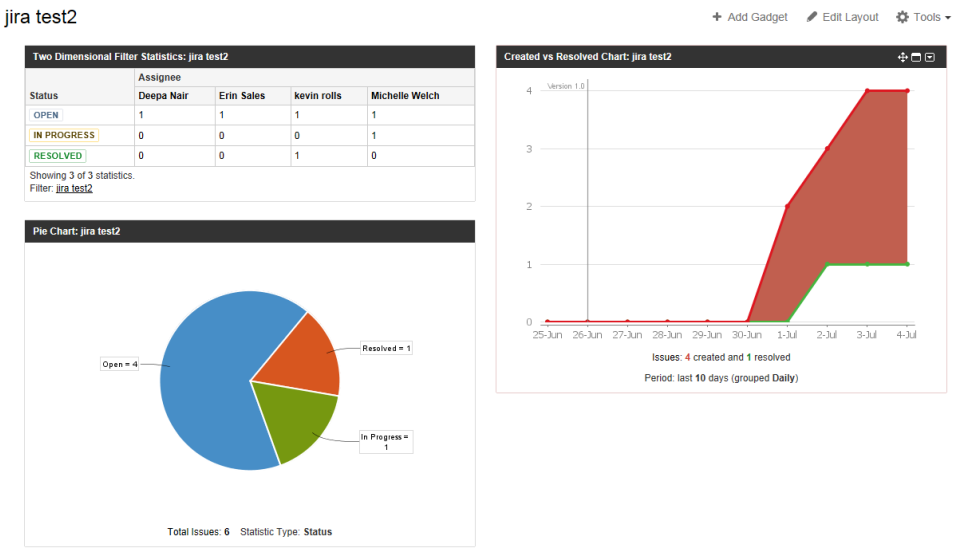
Dashboard Overview

- Viewing Dashboard – How to add a Dashboard to favourites, Sharing a Dashboard
- Creating/ editing a Dashboard





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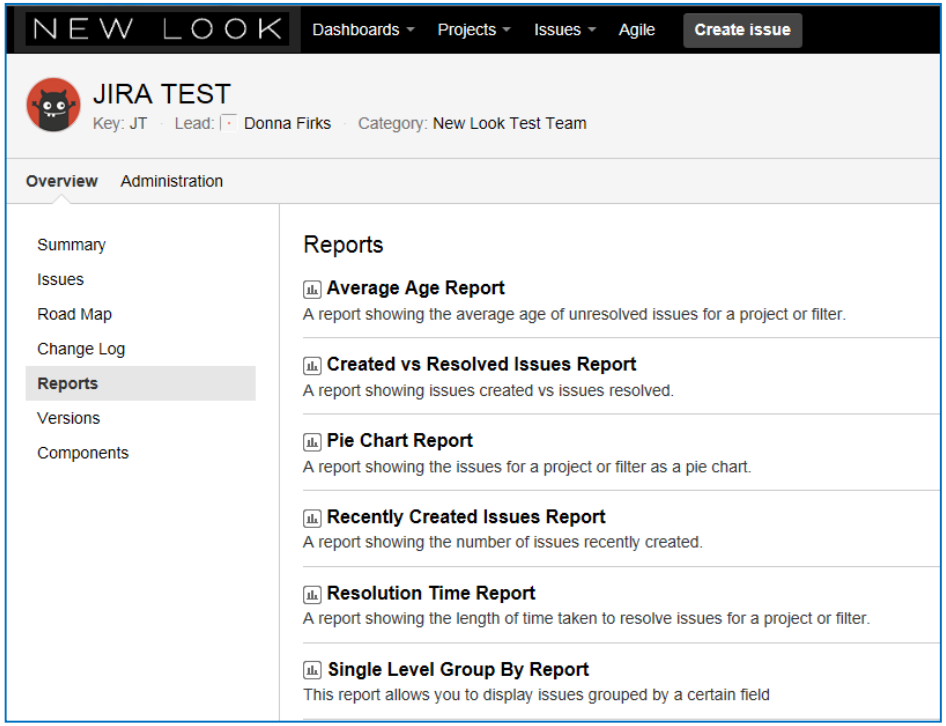
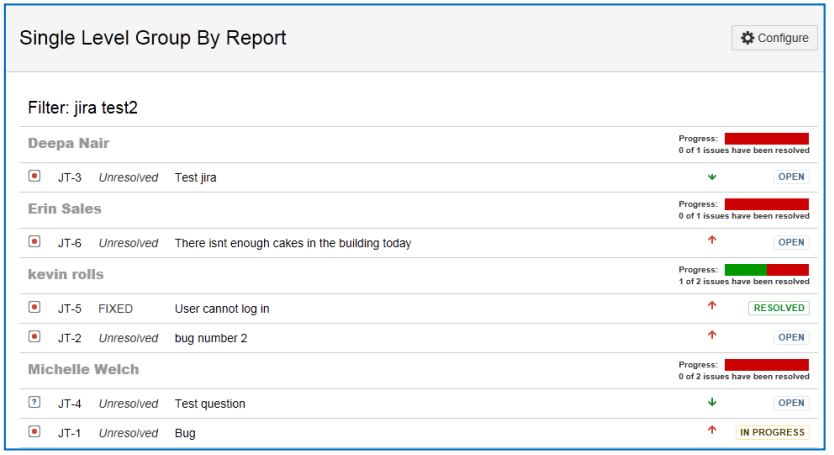
Reports

- JIRA provides you with a number of different built-in reports to help you track your team's progress.
- You can create an Issue filter, share it and use it in a report.


NEW LOOK
Dashboards
Projects
Issues
Agile
Create issue
JIRA TEST
Key: JT
Lead: Donna Firks
Category: New Look Test Team
Overview
Administration
Summary
Issues
Road Map
Change Log
Reports
Versions
Components
Reports
Average Age Report
A report showing the average age of unresolved issues for a project or filter.
Created vs Resolved Issues Report
A report showing issues created vs issues resolved.
Pie Chart Report
A report showing the issues for a project or filter as a pie chart.
Recently Created Issues Report
A report showing the number of issues recently created.
Resolution Time Report
A report showing the length of time taken to resolve issues for a project or filter.
Single Level Group By Report
This report allows you to display issues grouped by a certain field


Single Level Group By Report
Configure
Filter: jira test2
Deepa Nair
Progress: 0 of 1 issues have been resolved
JT-3 Unresolved Test jira OPEN
Erin Sales
Progress: 0 of 1 issues have been resolved
JT-6 Unresolved There isnt enough cakes in the building today OPEN
kevin rolls
Progress: 1 of 2 issues have been resolved
JT-5 FIXED User cannot log in RESOLVED
JT-2 Unresolved bug number 2 OPEN
Michelle Welch
Progress: 0 of 2 issues have been resolved
JT-4 Unresolved Test question OPEN
JT-1 Unresolved Bug IN PROGRESS

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Useful Information

Champion Name: Michelle Welch

Direct Dial: 01305758508

Links to How-To Guides and Presentation:

T:\Departments\Systems\Application Services\Testing\Test Team Community\Team KPI's\KPI 2014 - 15\2. JIRA\Representitives Userguides

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Questions??

Do you have any questions?

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